

Provider Race and Ethnicity Disclosure

Based on requirements from NCQA's Health Equity and Health Equity Plus Accreditation, it is important to report out on providers' race and ethnicity in comparison to our memberships' to ensure adequate network support.

Why this information is important:

- Supports patient comfort by accommodating diverse cultures and beliefs.
- Promotes racial concordance.
- Physician-Patient relationship is strengthened.
- Racial discordance is perceived to be a lower quality of care.
- Racial concordance promotes patient-centered communication.
- Race and ethnicity data is used to measure utilization, quality, and treatment outcomes.
- Trust and communication styles are linked to disparities in satisfaction, delivery of preventative services, patient follow-up.
- Patients who are concordant with their provider are more likely to participate in their healthcare.
 - Dive deeper into specific HEDIS measures and the importance of receiving care to boost measures.

Providers can choose to disclose their race and/or ethnicity to facilitate the above outcomes, however this program is voluntary. Your Provider Representative will reach out to you with more details about this initiative, or you can contact Provider Relations with any questions.