

Maternal Infant Health Programs

Meridian is excited about our partnership with Maternal Infant Health Programs (MIHP) and would like to continue improving the quality of health for our members.



Referrals

All Meridian member referrals to MIHP will be initiated by fax. Referrals are made as needed and are based on member-specific information, such as location and needs. Meridian's Maternity Care Coordinators work with our members to ensure they are provided with the care they need. If you have a high-risk member or concerns with MIHP referral communication, please call **1-888-773-2647**. Completed referral forms can be faxed to **1-833-337-0596**.



Claims

Meridian is dedicated to processing claims following the State of Michigan Medicaid guidelines. The preferred method for submitting claims is electronically through clearinghouses or via the provider portal. Timely filing for providers to submit claims is 365 days from the date of service. The Provider Claims Manual can be found on Meridian's website, **mimeridian.com**. Click on "For Providers" and select "Provider Resources" from the drop-down menu. Then click on "Manuals, Forms, and Resources."

We accept electronic claims from:

Availity

1-800-282-4548

www.availity.com

Payer ID (prior to April 1, 2022): 52563

Payer ID: (on or after April 1, 2022): MHPMI

Claims can be mailed to:

Prior to April 1, 2022:

Meridian

ATTN: Claims Department

1 Campus Martius, Suite 710

Detroit, MI 48226

On or after April 1, 2022:

Meridian

ATTN: Claims Department

PO Box 8080

Farmington, MO 63640-8080



Provider Portal

The provider portal is available for Meridian contracted providers only. Through our portal, providers can:

- Check the status of any Medicaid member.
- Submit claims and status/corrections.
- View visit counts for individual members.
- Submit authorizations.
- View Meridian member information.

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FAQ:

1. How long does it take Meridian to process claims for payments?

On average, Meridian processes claims within 10 days of receiving them.

2. After I submit my claim, how long will it take to receive payment?

All clean claims are paid within 30 days of the date in which Meridian receives them.

3. How do I set up Electronic Funds Transfer (EFT) enrollment?

You can set up your EFT by contacting PaySpan and registering for an account. Visit payspanhealth.com or call **1-877-331-7154**, option 1.

4. How do I submit claims?

Claims can be submitted electronically through a clearing house or the provider portal. You can also submit paper claims via mail.

5. What is the timely filing for claims?

Providers have 365 days from the date of service to submit a claim.

6. Will I get paid if I am out-of-network?

Meridian does process Medicaid claims payments for out-of-network services that do not require prior authorization.

7. Does Meridian require prior authorization (PA) for additional home/office visits (code 99402)?

No PA is required for the initial assessment or any additional visits (99402). Meridian does not require a physician's order to be submitted with service claims.

8. Does Meridian require a PA to provide services to an infant who scores without risk on the Infant Risk Identifier?

No.

9. Does Meridian require a PA to provide services to a member who is older than 18 months?

No.

10. How do I submit a PA?

Meridian offers three ways to submit referrals:

- Electronically through the provider portal.
- Via fax to **1-833-337-0596**.
- Print out the PA form located on mimeridian.com.
- Via phone at **1-888-437-0606** for urgent requests.

11. How do I access the provider portal?

To register for the provider portal, visit mimeridian.com. Click on "For Providers" and select "Login" from the drop-down menu. Then click "Create New Account" and type in the required information. You will be notified with your account information once it has been set up. You can also contact your local Provider Network Representative at **1-888-773-2647** to register.

12. I need more help with understanding the provider portal.

If you or your staff need training, contact your local Provider Network Representative at **1-888-773-2647**.