

Welcome to Meridian

Meridian offers provider services that can help you and your patients identify and discuss any issues that may affect their health.

Community Health Workers (CHWs) provide a full range of services



Meet face to face to improve access to health care.



Advocate for members with providers.



Find local support like food and housing.



Provide resources to help members live a healthy life.



Assist with provider follow-up visits after going to the hospital or emergency room.



Help setting up rides for medical or pharmacy visits.

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CHWs can work with you by conducting home visits to help with health issues and finding local support.

The CHWs help with:



Food: Finding local food pantries, getting food stamps, etc.



Housing: Finding or keeping safe and affordable housing, such as help with eviction or foreclosures, rent, local shelters, etc.



Health and Health Care: Getting Meridian patients care, such as checkups, sick visits, and health screenings, as well as help renewing Medicaid. CHWs aid in finding care for mental health or substance use.



Transportation: Setting up rides for a Meridian patient to the provider and pharmacy. CHWs can help find support with other car-related needs, car repairs, etc.



Financial Support: Finding ways for Meridian patients to pay past-due utility bills, co-pay costs for medicine, finding a job, etc.



Education: Finding GED or certification classes for children or adults, parenting classes or English as a second language (ESL) classes.



Living Conditions: Services to improve life, such as support for those living with unsafe conditions (e.g., crime, mold, lead).



Environment: Services to improve physical activity; such as locating safe parks, playgrounds, and walk-ability.



Social and Community: Finding support systems, community engagement, and social integration for patients released from jail.



Behavioral Health: Getting Meridian patients connected to resources for anxiety, stress, or depression.

Support

Meridian suggests the following sites to find local programs:

- MI Bridges portal at **Michigan.gov/mibridges**
- United Way 2-1-1 at **www.mi211.org** or call **211**
- Helping Hand at **www.michigan.gov/helpinghand**
- **Meet Up and Eat Up!** Your Meridian patients can text **“Food”** to **“877877”** for food locations near them so their children 18 and under have access to nutritious meals during long school vacations



If you have a question or would like to connect a Meridian patient with a local CHW, please call Meridian Provider Services at **1-888-773-2647**.