

Dear Provider,

During the federal COVID-19 Public Health Emergency (PHE), many changes were made to the Medicaid program’s eligibility, administration, and policies to ease rules for providers and prevent Medicaid beneficiaries from losing their healthcare coverage. [Per recent federal legislation](#), Michigan will restart Medicaid eligibility renewals effective April 1, 2023.

This table outlines the monthly eligibility renewal process to be used by MDHHS beginning April 1, 2023 for individuals enrolled in fee-for-service Medicaid and Medicaid Health Plans. The renewal period can take up to 3 months. See below for frequently asked questions and talking points as a reference to answer any questions your patients may have about the redetermination process.

[\(\[via michigan.gov\]\(https://www.michigan.gov\)\)](https://www.michigan.gov)

Individual's Renewal Month	Awareness Letter Sent	Renewal Packet Sent*	Month Renewal Packet is Processed	Last Date of Coverage (No Longer Eligible or No Packet Returned)
June 2023	March 2023	May 2023	June 2023	June 30, 2023
July 2023	April 2023	June 2023	July 2023	July 31, 2023
August 2023	May 2023	July 2023	August 2023	August 31, 2023
September 2023	June 2023	August 2023	September 2023	September 30, 2023
October 2023	July 2023	September 2023	October 2023	October 31, 2023
November 2023	August 2023	October 2023	November 2023	November 30, 2023
December 2023	September 2023	November 2023	December 2023	December 31, 2023
January 2024	October 2023	December 2023	January 2024	January 31, 2024
February 2024	November 2023	January 2024	February 2024	February 29, 2024
March 2024	December 2023	February 2024	March 2024	March 31, 2024
April 2024	January 2024	March 2024	April 2024	April 30, 2024
May 2024	February 2024	April 2024	May 2024	May 31, 2024

(FAQs on Next Page)

1. Why did I get an awareness letter from MDHHS?

MDHHS is mailing this letter to make sure people with Medicaid coverage know that renewals are restarting and to encourage updating contact information such as addresses, phone numbers, and email addresses.

2. How do I update my contact information?

Update your information at michigan.gov/mibridges or contact your local MDHHS office.

3. How do I update my household or income?

Report changes at michigan.gov/mibridges or contact your local MDHHS office.

4. What is a renewal?

A renewal is when MDHHS checks if you are still eligible for free or low-cost Medicaid coverage.

5. Does everyone get a renewal packet?

No. Sometimes MDHHS has enough information in our records to complete the renewal without sending a packet. If there is enough information you will get an eligibility determination notice. If there is not enough information to do this, a renewal packet will be sent.

6. How do I know if I will or should get a renewal packet?

If a renewal packet needs to be completed, it is sent the month before the renewal is due.

Example, if your renewal month is June, renewal packets are sent the beginning of May.

If a renewal packet is NOT needed, you will receive an eligibility determination notice mailed 2 months before your renewal month. Example, if your renewal month is June and MDHHS has enough information to automatically continue your coverage an eligibility determination notice would be mailed in April.

7. How do I return my renewal packet?

Make sure you sign the forms on page 4 and return them with any proof needed. There are 4 ways to return renewal packets:

- **Online:** If registered with MI Bridges, the renewal can be completed online in MI Bridges. Information about renewing online is included on the eligibility renewal packet that is sent out.
- **By fax:** Faxes should be sent to 517-346-9888.
- **By mail:** Mail it to the office listed on the form.
- **At the local MDHHS office.**

8. Is there a blank renewal I can print online? / Is there a blank printable version of the MDHHS-1010 (Redetermination) and DHS-1004 (Health Care Coverage Supplemental Questionnaire) available online?

There is no online version of the Renewal MDHHS-1010 or Health Care Coverage Supplemental Questionnaire DHS-1004 available. Renewal packets must be completed electronically in MI Bridges or returned by mail.

9. I received a Verification Checklist (DHS-3503) or Magi Verification Checklist? How long do I have to return it?

The Verification Checklist typically has a due date of 10 days from the date it is mailed and is on the letter.

10. How do I return my Verification Checklist?

Make sure you sign the forms and return them with any proof needed. There are 4 ways to return the Verification Checklist:

- **Online:** If registered with MI Bridges, the renewal can be completed online in MI Bridges. Information about renewing online is included on the eligibility renewal packet that is sent out.
- **By fax:** Faxes should be sent to 517-346-9888.
- **By mail:** Mail it to the office listed on the form.
- **At the local MDHHS office.**

11. What happens if I lose coverage?

If after a full renewal, you are no longer eligible for Medicaid, MICHild, or Healthy Michigan Plan you will receive:

- Notice when your coverage ends
- Information on how to appeal
- Information about options for purchasing other health care coverage.

Visit www.healthcare.gov to learn more.

12. Where can I get more information about renewals?

More information is available at:

- Michigan.gov/2023BenefitChanges FAQs
- Michigan.gov/mibridges

13. How do I sign up to get text messages about renewals?

To get text messages about documents, sign up within your MI Bridges account. Text messages are sent from MI Bridges if there is documentation to review online. Text message do not give any specific information about what type of documentation needs to be completed.