



Save the Date

JULY 2024

PROVIDER SATISFACTION SURVEY



Our **annual provider satisfaction survey** will launch later this summer and we hope you'll take a moment to share your feedback.

This survey serves as the foundation for key improvement initiatives that we undertake each year, and your feedback is critical to making sure we address the issues that are important to you.

We look forward to learning about how we can continue to improve your experience in doing business with us.

Please keep an eye out for our survey in the coming weeks.

Last year Meridian made key improvements in the following areas:

- Updated the Provider Relations service model
- Increased in-person engagement by conducting Provider Workshops throughout the state
- Implemented monthly provider orientations and webinars