

# Service Area Change Notice

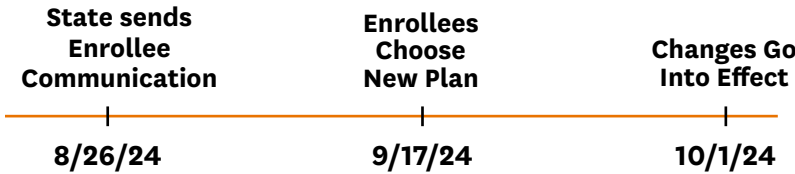


**Meridian is eager to be your Medicaid Health Plan of choice in Regions 4 (West), 5 (East Central), 6 (East), 8 (Southwest), 9 (Southeast), and 10 (Detroit Metro).**

We want to keep you informed of some upcoming regional changes with Medicaid Health Plans and provide education for you and our shared Medicaid beneficiaries.

### What is happening?

- Effective October 1st 2024, health plan coverage will be changing across the state of Michigan as a result of the [recent awards of Comprehensive Health Care Program contracts for Michigan’s Medicaid health plans](#).
- Medicaid beneficiaries will receive a MI Enrolls letter if their current plan is exiting the region they live in.
- Medicaid beneficiaries assigned to a health plan that is exiting a region must choose a participating Medicaid Health Plan by September 17th. **Beneficiaries that do not select a health plan will be auto-assigned into a participating plan in that region.**



### What is changing?

- Meridian will continue providing Medicaid coverage in Regions 4 (West), 5 (East Central), 6 (East), 8 (Southwest), 9 (Southeast), and 10 (Detroit Metro)
- **Meridian welcomes new Medicaid beneficiaries who may have lost their coverage in the regions listed above.**
- Meridian will no longer have beneficiaries in Regions 2 (Northwest), 3 (Northeast), and 7 (South Central).

[State of Michigan Prosperity Region Map](#)

### How will you be impacted?

While you may see shifts in volume, your contracts and ongoing billing practices will remain as they are today.

### How can you support your impacted Medicaid patients?

- Inform Medicaid beneficiaries of Medicaid Health Plans that are in network for continuity of services.
- Encourage your Medicaid beneficiaries to refer to their MI Enrolls letter for information and follow the instructions to choose a Medicaid Health Plan.
  - **Online**
    - The easiest way to enroll into an MHP is online at [www.healthcare4mi.com](http://www.healthcare4mi.com).
    - You will need the PIN and case number located on the MI ENROLLS letter received by mail.
    - Available 24 hours a day, 7 days a week.
  - **By Telephone**
    - Call Michigan Enrolls toll-free at **1-800-975-7630** or **1-888-367-6557**.
    - Persons with hearing and speech disabilities may call the TTY number at **1-888-263-5897**.
    - The hours are Monday through Friday, 8 a.m. – 7 p.m. EST.