

## Get the Monthly Provider Update by Email

Meridian will no longer be faxing the Monthly Provider Update starting mid-2023. Providers can now sign up to receive them by email on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page. To sign up or to view updates and bulletins, **visit [mimeridian.com/providers/bulletins.html](https://mimeridian.com/providers/bulletins.html)**.



## QUALITY

### Social Determinants of Health (SDoH)

Meridian has a team of Community Health Workers (CHWs) that are front-line public health workers in the community. CHWs can work with your patients over the phone or go to their home. CHWs can help your patients connect to local resources in their communities to address their need for food, housing, employment, utilities, and more. If you have a patient who needs assistance, please call 888-773-2647 to refer to a CHW.

### Community Events

Have an upcoming Community Event or Health Fair? Meridian would love to help! Meridian has a Community Engagement team that partners with local providers and community organizations to engage in community events and initiatives focused on promoting healthy lifestyles and increasing access to care. The Community Engagement team can attend events as a vendor, support planning, and assist with marketing to both Meridian members and the public. To reach a member of the Community Engagement team, email [MICommunityPartnerships@mhplan.com](mailto:MICommunityPartnerships@mhplan.com).

## FOR MORE INFORMATION ON THESE UPDATES:

You can visit the Bulletins page on [mimeridian.com](https://mimeridian.com) via the steps below:

- Under the “For Providers” tab, click “Bulletins”
- Complete the sign-up form on our Bulletins page to receive these updates in your inbox

You can also contact your local Provider Network Management Representative or Provider Services at 888-773-2647.



## EDUCATION

### PaySpan Provider Webinars

PaySpan offers monthly training webinars for providers. For additional information and to sign up, please visit the bulletins page or reach out to your Provider Network Representative.

### NIA Provider Webinars

NIA has created multiple educational videos to assist providers when submitting authorizations. Please see the bulletins page or contact your Provider Network Representative for additional details and links to these videos.



## OPERATIONS

### Bulletin Reminder

Please be sure to check the **Bulletins page** on **mimeridian.com** for important updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month. If you have any additional questions, please contact your Provider Network Representative.

### 2023 Provider Manual

Annual updates to the Meridian Provider Manual have been completed! Please see our **Bulletins page** for an overview of some of the changes to the manual along with direct links to both the Provider Manual and Provider Claims Manual for 2023.

### MDHHS Revalidation

Meridian has been notified that MDHHS Provider Enrollment has restarted the revalidation process. For additional details and MDHHS contact information please visit the **Bulletins page**.

### Medicaid and Medicare-Medicaid Plan (MMP) Claim Status

To obtain general claim status, please utilize the Provider Portal at **provider.mimeridian.com**. Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status. As a secondary option, Medicaid providers can call **1-888-773-2647** and MMP providers can call **1-855-323-4578**. Please utilize the IVR prompts to obtain general claim status.



## PAYMENT INTEGRITY

### Chiropractic Claims Denial Error

Meridian is aware of an error causing incorrect denials for chiropractic claims and all claims that denied due to this error will be reprocessed. Please see the bulletins page for additional details or contact your Provider Network Representative.

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## PHARMACY

### **Pediatric Sickle Cell Disease Program**

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans. Please visit our Bulletins page for full details.

### **Hepatitis C Virus Program**

The recommended treatment for HCV is Mavyret, which can be dispensed in eight-week supply. Providers who have prescriptive authority can prescribe MAVYRET to their patients with a positive Hepatitis C diagnosis. Prior authorization is not required for Medicaid. Please see our Bulletins page for full details.