

Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates by email by filling out the form on our Bulletins page.

Did you miss an update? You can also locate all Monthly Provider Updates and supplemental bulletins on the Bulletins page. To sign up for email updates or to view updates and bulletins, **visit mimeridian.com/providers/bulletins.html**.

Please be sure to regularly check the **Bulletins page** on **mimeridian.com** for important **Medicaid and Medicare-Medicaid (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.

As a reminder, this newsletter is for **Medicaid and Medicare-Medicaid (MMP) notifications only**. For direct access to the **Ambetter from Meridian** and **Wellcare** provider notifications, there are links at the top of the Medicaid/MMP bulletins page to the Ambetter and Wellcare bulletins pages. If you have any additional questions, please contact your Provider Network Representative.



EDUCATION

PaySpan Provider Webinars

PaySpan offers monthly training webinars for providers. For additional information and to sign up, please visit the bulletins page or reach out to your Provider Network Representative.

Treating Pain and Addiction Training

The Michigan Center for Clinical Systems Improvement (Mi-CCSI) will be hosting a virtual training course on **6/23/23** from **8-12:30 ET**. Sign up to learn about leveraging psychosocial and non-pharmaceutical interventions with the use of multi-disciplinary teams to improve chronic pain outcomes. Register at **miccsi.org/training_event/treating-pain-addiction/**. This training is free, provided through a grant from the Michigan Department of Health & Human Services and the Centers for Disease Control and Prevention.

Cultural Competency Training

Please be sure to stay up to date on required trainings including Cultural Competency training! You can find the training attestation forms at **mimeridian.com > Providers > Provider Training > Annual Training**

FOR MORE INFORMATION ON THESE UPDATES:

You can visit the Bulletins page on mimeridian.com via the steps below:

- Under the “For Providers” tab, click “Bulletins”
- Complete the sign-up form on our Bulletins page to receive these updates via email

You can also contact your local Provider Network Management Representative or Provider Services at 888-773-2647.



OPERATIONS

New Payment Policies

Meridian will be implementing new payment policies effective this July. Please review Meridian's bulletin page for additional information or contact your Provider Network Representative.

Provider & Practice Demographic Updates

As a reminder, please update Meridian when demographic changes occur. Updates can be made using our **Demographic Update Tool** on **mimeridian.com**. Please visit our **Bulletins page** for full details.

Medicaid and Medicare-Medicaid Plan (MMP) Claim Status

To obtain general claim status, please utilize the Provider Portal at **provider.mimeridian.com**. Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status. As a secondary option, Medicaid providers can call **1-888-773-2647** and MMP providers can call **1-855-323-4578**. For Medicaid Providers, utilize the IVR prompts to obtain general claim status. Please have the member's Medicaid ID available to utilize the IVR.

MCS Claims System Retirement

Meridian will be retiring the MCS claim system effective 8/1/2023. This change will only apply to claims with a date of service prior to 4/1/2022. If you have questions about an active claim with a date of service prior to 4/1/2022, please contact your Provider Network Representative.

EX4U Denials

Claims that are billed with a device-intensive procedure code but lacks the required device code will deny for EX4U – “OCE92 DEVICE-INTENSIVE PROCEDURE REPORTED WITH DEVICE CODE”. Please review claims with this denial to ensure that that these codes are being billed with the correct supporting device code or applicable modifier. Please visit our bulletins page for more information and additional resources.

Chiropractic Authorization Updates

Effective July 1st, CPT codes: 98940, 98941, 98942 will require authorization for amounts exceeding 18 visits. For additional information, visit Meridian's bulletin page or contact your Provider Network Representative.



PHARMACY

Pediatric Sickle Cell Disease Program

Updated antibiotic fill extensions for Penicillin and Amoxicillin are now covered by all Medicaid health plans. Please visit our Bulletins page for full details.

Hepatitis C Virus Program

The recommended treatment for HCV is Mavyret, which can be dispensed in eight-week supply. Providers who have prescriptive authority can prescribe MAVYRET to their patients with a positive Hepatitis C diagnosis. Prior authorization is not required for Medicaid. Please see our Bulletins page for full details.



QUALITY

Social Determinants of Health (SDoH)

Meridian has a team of Community Health Workers (CHWs) that are front-line public health workers in the community. CHWs can work with your patients over the phone or go to their home. CHWs can help your patients connect to local resources in their communities to address their need for food, housing, employment, utilities, and more. If you have a patient who needs assistance, please call 888-773-2647 to refer to a CHW.

Medicare-Medicaid Plan (MMP) Dedicated Care Management

All MMP members have a dedicated care manager who is a registered nurse or licensed social worker assigned to support them with their health care needs, navigating the health care system, and assisting with resources for SDoH needs. For more information call **1-855-323-4578** or your Provider Representative To find your provider representative's contact information visit **mimeridian.com > Providers > Join Our Network > Service Area**