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Dear Provider,

Meridian is committed to continuously improving our overall payment integrity solutions to prevent overpayments due to waste or abuse. We will begin performing additional prepayment claims reviews on **July 2 2023**, using Optum's Comprehensive Payment Integrity (CPI) tool. As a result of these prepayment claims reviews, providers may be asked to provide medical records and/or billing documents that support the charges billed.

Meridian utilizes widely acknowledged national guidelines for billing practices and supports the concept of uniform billing for all payers. Prepayment claims reviews will look for overutilization of services or other practices that directly or indirectly result in unnecessary costs. A provider's order must be present in the medical record to support all charges, along with clinical documentation to support the diagnosis and services or supplies billed.

The provider will receive detailed instructions on how to submit the requested documentation. Providers who do not submit the requested documentation may receive a technical denial, which will result in the claim being denied until the information required to adjudicate the claim is received.

If it is determined that a coding and/or payment adjustment is applicable, the provider will receive the appropriate claim adjudication. Providers retain their right to dispute the results of reviews.

If you have any questions, please contact your local Provider Network Representative or Provider Services at **1-888-773-2647**.

Thank you for your partnership.

Sincerely,

Meridian

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