



**PROVIDER
SATISFACTION
SURVEY**

SAVE THE DATE

Our **annual provider satisfaction survey** will launch later this month and we hope you'll take a moment to share your feedback.

This survey serves as the foundation for key improvement initiatives that we undertake each year, and your feedback is critical to making sure we address the right issues.

We look forward to learning about how we can continue to improve your experience in doing business with us.

Please keep an eye out for our survey in the coming weeks.

Last year Meridian made key improvements in the following areas:

- Provider workshops to support in person engagement and real-time issue resolution.
- Monthly provider webinars to educate providers on provider orientation materials.
- New servicing and intake model to help with tracking and monitoring of ongoing issues and resolutions.