

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of the Bulletins page**, or see full details of any ongoing reminders on the **new Ongoing Reminders page**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.



New Updates



Michigan Meridian and MeridianComplete (Medicare-Medicaid Plan)



Important Pharmacy Claims Processing Change

We are pleased to announce that, effective January 1, 2024, **Express Scripts® will begin processing pharmacy claims for our plan members.**

Providers can direct members to call the Member Services phone number listed on their ID card should they have questions about this change.



You Can Help Protect Your Patients and Your Community Against Respiratory Syncytial Virus

You have the best interest of your patients at heart. More than that, you have their trust. Your patients trust you more than any other source when it comes to vaccines. And your recommendation is the most effective way to ensure they get the ones they need. See the bulletins page for more information.



Michigan Medicaid Updates



Healthy Michigan Plan Program Changes

The Michigan Department of Health and Human Services (MDHHS) will be making **changes to certain Healthy Michigan Plan (HMP) program requirements for Medicaid beneficiaries who have HMP coverage.** See **MDHHS bulletin MMP 23-71 linked on our bulletins page** for information regarding changes to HMP cost sharing and the Healthy Behavior requirements which are effective January 1, 2024.



Change in Interim Settlement for Nursing Facilities

Per MDDHS, effective January 1, 2024, **the nursing facility FY21, FY22 and FY23 Initial Settlement payment amount will be increased to 100 percent.** All other parts of the FY21, FY22 and FY23 Initial Settlement process remain unchanged. Please see our bulletins page for a link to **MDHHS bulletin MMP 23-70** for more details.

Michigan Medicare-Medicaid Plan Updates



MMP Medical Record Review

Periodically, Meridian **conducts a medical record review** to ensure contracted practitioners maintain medical records in a current, detailed, and organized manner. Taking provider type utilization into consideration, **a review of sample records from multiple health systems and provider offices was completed in October**. Please see [the Bulletins page](#) for additional information about this medical record review.



MI Health Link Waiver Program

MeridianComplete (Medicare-Medicaid Plan) is a partner with the MI Health Link program. MI Health Link offers a broad range of healthcare services, including home and community-based services (HCBS). MI Health Link's waiver program can help you continue to live safely in your home. See the flyer on the Bulletins page for more information.



In Case You Missed It



Additional details can be found on our [new Ongoing Reminders Page](#)

Ongoing Reminders from Michigan Meridian (Medicaid) and MeridianComplete (MMP)

- As a reminder, **please update Meridian when demographic changes occur**. Updates can be made using our [Demographic Update Tool](#) on [mimeridian.com](#).
- **Our next Provider Webinar is February 7, 2024**, and we'd love to see you there! See [the Ongoing Reminders page](#) for [call-in information and additional dates](#).
- **The 2023 HEDIS hybrid project will run from January 2024 to April 2024**. Your office may be contacted during this timeframe for records with dates of service in 2023 and prior that were not already captured by claims.
- **To obtain general claim status, please utilize the Provider Portal at [provider.mimeridian.com](#)**. Meridian does not provide general claim status over the phone. Portal admins can grant billers additional access to the portal to obtain claim status.
- **Redeterminations:** The Michigan Department of Health and Human Services (MDHHS) **resumed conducting the annual renewal process on April 1 and notifications have started being sent to enrollees**.
- **The Affordable Connectivity Program** provides a **qualifying household with up to \$30 off their monthly internet bill**. Please spread the word and help Medicaid recipients stay connected for work, school, health appointments and more by directing them to call the ACP Support Center at 877-384-2575 or visit <https://www.fcc.gov/acp> to learn more about the program and eligibility requirements.

Ongoing Reminders from Michigan Meridian (Medicaid)

- **Providers are required to utilize Meridian's Appeal Cover Letter when submitting appeals for consideration by mail**, effective 10/1/2023. If you have any questions, please contact your Provider Network Representative. A copy of the appeal cover letter is available on the Ongoing Reminders page or the Manuals, Documents and Forms page.