

MONTHLY Provider Update



February 2024

MICHIGAN

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of the [Bulletins page](#)**, or see full details of any ongoing reminders on the **new [Ongoing Reminders page](#)**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.



New Updates



Michigan Meridian and MeridianComplete (Medicare-Medicaid Plan)



New Web Platform for mimeridian.com

On Wednesday, February 16th, Meridian successfully **transitioned the mimeridian.com website to a new content management platform**. We are continuing to monitor content and functionality for any possible errors, but please reach out to your Provider Network Representative if you encounter any content or functionality concerns.



Important Dental Provider Change Notice

We are pleased to announce that, **effective March 1, 2024** Meridian and MeridianComplete (Medicare-Medicaid Plan) members **will be transitioning to Delta Dental of Michigan**. Our intent is to make the transition to Delta Dental as seamless as possible for both our members and providers. Please see the bulletins page for more details and frequently asked questions.



Home Test Kits

In December 2023, we sent home test kits to thousands of members for diabetic screenings, colorectal cancer screenings, and chlamydia testing. **Please encourage your members to use home test kits**. Member lists of who receive these kits are available upon request. Members may also request home test kits by calling Customer Experience.



Evolut Musculoskeletal Management Program

Meridian has entered into an expanded partnership with Evolut (formerly National Imaging Associates, Inc. "NIA"), to implement a new Musculoskeletal (MSK) Management Program. The Current **MSK with TurningPoint Healthcare will terminate as of March 31st, 2024**. Effective **April 1st 2024, Providers may begin contacting Evolut** to seek prior authorization for procedures.



Blood Pressure Cuff Durable Medical Equipment Coverage for Hypertension Management

In-home DME BP cuffs are a covered benefit for members with hypertension. Meridian staff can assist with the process as needed. **Please discuss taking BP readings are home with your patients and prescribe the DME** for fulfillment. Normal BP readings can be self-reporting by the patient to the provider to document in the chart for CBP and BPD gap closure.



Michigan Medicaid Updates



American Heart Health Awareness Month

February is American Heart Health Awareness Month, and Meridian wants to make sure you are optimizing the care of your patients **by letting them know about Meridian's Heart Health Coaching program**. Please see the bulletins page for more detail about this program.



In Case You Missed It



*Additional details can be found on our **Ongoing Reminders Page***

Ongoing Reminders from Michigan Meridian (Medicaid) and MeridianComplete (MMP)

- We are pleased to announce that, effective January 1, 2024, **Express Scripts® will be processing pharmacy claims for our plan members**. Providers can direct members to call the Member Services phone number listed on their ID card should they have questions about this change.
- As a reminder, **please update Meridian when demographic changes occur**. Updates can be made using our [Demographic Update Tool](#) on [mimeridian.com](#).
- **Our next Provider Webinar is March 6, 2024**, and we'd love to see you there! See the [Ongoing Reminders page](#) for call-in information and additional dates.
- **The 2023 HEDIS hybrid project will run from January 2024 to April 2024**. Your office may be contacted during this timeframe for records with dates of service in 2023 and prior that were not already captured by claims.
- **Redeterminations:** The Michigan Department of Health and Human Services (MDHHS) **resumed conducting the annual renewal process on April 1 and notifications have started being sent to enrollees**.
- **The Affordable Connectivity Program** provides a **qualifying household with up to \$30 off their monthly internet bill**. Please spread the word and help Medicaid recipients stay connected for work, school, health appointments and more by directing them to call the ACP Support Center at 877-384-2575 or visit <https://www.fcc.gov/acp> to learn more about the program and eligibility requirements.

Ongoing Reminders from Michigan Meridian (Medicaid)

- **Providers are required to utilize Meridian's Appeal Cover Letter when submitting appeals for consideration by mail**, effective 10/1/2023. If you have any questions, please contact your Provider Network Representative. A copy of the appeal cover letter is available on the Ongoing Reminders page or the Manuals, Documents and Forms page.