

Monthly Provider Update

October 2024

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of the [Bulletins page](#)**, or see full details of any ongoing reminders on the **new [Ongoing Reminders page](#)**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.

Upcoming Webinars and Events

Monthly Provider Webinars:

- Wednesday, November 6, 9 a.m. – 10 a.m. EST
- Wednesday, December 4, 9 a.m. – 10 a.m. EST

Bi-Weekly Provider Orientation Webinars:

- Thursday, October 24, 12 p.m.
- Tuesday, November 12, 8 a.m.
- Thursday, November 28, 12 p.m.

Note: Webinars have recently migrated from Zoom to Teams. Please update any bookmarks or information you may have saved accordingly. Additional details and links to webinars are available on our [bulletins page](#).

Market-Wide Updates

Practitioner Enrollment and Update Form Enhancements

Based on feedback from our Provider Network, we have worked to streamline our intake process for existing contracted providers to update their information, voluntarily terminate a practitioner from your contract, or add a new practitioner to an existing contract. We hope this new design simplifies these processes and would value any feedback you provide to your Provider Representative.

HEDIS Hybrid

It's that time of year again! We are in preparation for our 2024 HEDIS hybrid project that will run from January 2025 to April 2025. Your office may be contacted during this timeframe for records with dates of service in 2024 and prior that were not already captured by claims. Please see the notice on the [Bulletins page](#) for additional information on what to expect in the coming months.

Ambetter from Meridian Updates

Ambetter Health Day

Come join the fun at our Ambetter Health Day! This FREE family-friendly event is open to our Ambetter Health members and the public. Ambetter Health along with our community partners will share health and wellness resources for the whole family, with free activities and giveaways. See the flyer on our bulletins page for more.

Meridian (Michigan Medicaid) Updates

Home Infusion Prior Authorization Update

Effective November 22, 2024 the following Home Health Infusion codes will require prior authorization:

99601 HOME INFUS/SPCLTY DRUG ADMIN-VISIT

99602 HOM INFUS/RX-VISIT ADD HR

Please reach out to your provider representative with any questions or concerns.

Strategies to Prevent Healthcare-Associated Infections

Health care associated infections (HAIs) are among the most frequent adverse events occurring in the context of health service delivery. On average, around 1 in 10 patients is affected by HAIs; however, the frequency can be much higher in low-/middle-income countries and in high-risk patients such as those in intensive care units. Please see our bulletins page for resources for the care and prevention of HAIs.

New Social Determinants of Health Assessment in Provider Portal

Have you recently spoken with a patient who is in need of Social Determinants of Health (SDoH) support from a Community Health Worker? We have recently updated our portal with a Social Determinants of Health Assessment you can use to refer any member in need of SDoH support.

HIV Pre-exposure Prophylaxis (PrEP) Education and Resources

Pre-Exposure Prophylaxis, also known as PrEP is a medication that reduces the risk of contracting HIV by about 99% when taken as prescribed. The 3 Types of PrEP include : Truvada®, Descovy®, and Apretude®. PrEP can help protect from HIV if your patient does not currently have HIV and/or; they have had anal or vaginal sex in the past 6 months, they inject drugs and/or medications, they have been prescribed PEP (Post-Exposure Prophylaxis). Providers can prescribe or choose to refer members to another provider through Michigan's MiPrEP Directory. Please see the bulletins page for additional information and links to additional resources, including the MiPrEP Directory.

In Case You Missed It

Additional details can be found on our [Ongoing Reminders Page](#)

- **Recent Prior Authorization Requirement/Billing Requirement Updates:**
 - Home Health Speech Therapy (effective 10/21/2024)
 - Mental Illness Diagnoses (effective 10/21/2024)
 - Unlisted Procedure Codes (effective 10/21/2024)
 - Abortion Services (effective 9/19/2024)
- **PCP Referrals to PHIP:** When making a referral to a PIHP, primary healthcare providers must communicate with the PIHP who is receiving the call to let them know they are about to transfer the beneficiary.
- **Michigan Clinical Consultation & Care (MC3)** offers no-cost psychiatry support to pediatric and perinatal PCPs in Michigan via same-day phone consults on diagnostic questions, safe medications, and appropriate psychotherapy. We want to make sure these resources are easily accessible for Meridian providers.
- **Access and Availability Audit:** At least annually, Meridian evaluates the ease that enrollees have in obtaining health care services from Meridian primary care, specialty care, and behavioral health providers. Please familiarize yourself with State requirements for access, which we have compiled on our [bulletins page](#).
- **EHR Access for HEDIS Care Gap Closure:** Providing our highly trained staff access to your EHR system can increase accuracy of submitted data and HEDIS scores. For information regarding setting up access, and applicable HEDIS measures, please reach out to mihedis@mhplan.com.
- **Hepatitis C Virus Program:** The recommended treatment for HCV is Mavyret, which can be dispensed in eight-week supply. Providers who have prescriptive authority can prescribe Mavyret to their patients with a positive Hepatitis C diagnosis. Prior authorization is not required for Medicaid.
- **MMP My Meridian Rewards:** Encourage your MeridianComplete (Medicare-Medicaid Plan) patients to make healthy choices, by completing preventive or chronic disease services for a chance to earn gift cards through the My Meridian Rewards program.
- **Closing HEDIS Gaps:** Meridian offers many solutions to support you in providing preventive care to your patients and closing HEDIS gaps, including Community Health Workers on staff, loaner equipment, home test kits, and incentive programs – please ask your Provider Representative for more information.
- As a reminder, **please update Meridian when demographic changes occur.** Updates can be made using our [Demographic Update Tool](#) on mimeridian.com.
- **Provider Satisfaction Survey:** Our annual provider satisfaction survey is underway! We hope you'll take a moment to share your feedback.
- **Medicare-Medicaid Plan (MMP) Dedicated Care Management:** All MMP members have a dedicated care manager who is a registered nurse or licensed social worker assigned to support them with their health care needs, navigating the health care system, and assisting with resources for SDoH needs. For more information call 1-855-323-4578 or your Provider Representative To find your provider representative's contact information visit mmp.mimeridian.com > For Providers > Enrollment Information > Service Area