

Monthly Provider Update

December 2024

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of the Bulletins page**, or see full details of any ongoing reminders on the **Ongoing Reminders page**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.

Upcoming Webinars and Events

Monthly Provider Webinars:

- *2025 Schedule Pending*

Bi-Weekly Provider Orientation Webinars:

- Thursday, December 26, 12 p.m. - **CANCELLED**

Additional details and links to 2025 webinars will be available on our bulletins page after the New Year

Market-Wide Updates

Provider Self-Service Tools

As a reminder, a wide range of frequently requested information and services from Meridian are available as self-service tools through the Meridian website, including the Provider Contracting Form, Provider Enrollment form, Demographic Updates, and through our secure Provider Portal for Claims, Authorizations and Member Eligibility inquiries. Please visit [mimeridian.com/providers.html](#) for access to these tools.

Meridian (Michigan Medicaid) Updates

Weight Watchers Benefit Changes

Effective January 1, 2025, Meridian will no longer offer the Weight Watchers benefit. Members interested in weight management can seek services through Meridian's Lifestyle Management Program. To learn more, call Meridian Member Services at 1-888-437-0606 (TTY: 711).

(Medicaid Updates continued on next page)

Meridian Clinical Practice Guidelines (CPGs)

Meridian encourages the use of evidence-based Clinical Practice Guidelines (CPGs) by our providers. Information regarding Meridian's CPGs can be found on the Meridian website under For Providers > QI Program

Pharmacy Prior Authorization Update

Effective January 31, 2025, the following code will require prior authorization:

- J1599 - IVIG NON-LYOPHILIZED, NOS

Please reach out to your Provider Services Representative with any questions or concerns.

Newly Adopted Clinical Policy: Electric Tumor Treating Fields

Meridian adopted clinical policy CP.MP.145 Electric Tumor Treating Fields in December 2024 with an effective date of January 17, 2025. This policy will be posted on the Meridian website within the Clinical Policies page, found under Providers > Resources > Clinical and Payment Policies

Reducing Patient Harm – Event Reporting and Monitoring

In its 2023 *Report on Transforming Patient Safety*, The President's Council of Advisors on Technology and Science (PCAST) underscored the urgent need to upgrade public reporting of serious, avoidable harm events as a national priority for patient safety improvement. NQF's Serious Reportable Events (SRE), or "Never Events," first introduced in 2002 and maintained through periodic updates, defines serious, largely preventable, and harmful clinical events. It is used by national and state-based event reporting systems to increase accountability and improve patient safety. For links to the report and additional resources, please see our bulletins page for more information and direct links.

Ambetter from Meridian (Marketplace) Updates

FQHC Billing Requirements and Processes

There are three different pathways for health centers to follow when billing Ambetter. Billing methods and reimbursement will depend on the provider contract and language. Providers should ensure billing practices align with the terms of their contract. If you have any additional questions or concerns, please let us know. Providers can request their contract by reaching out to Meridianproviderconcierge@mimeridian.com. For more information, please refer to our bulletins page.

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In Case You Missed It

Additional details can be found on our [Ongoing Reminders Page](#)

- **Recent Prior Authorization Requirement/Billing Requirement Updates:**
 - Home Health Infusion (effective 11/22/2024)
 - Home Health Speech Therapy (effective 10/21/2024)
 - Unlisted Procedure Codes (effective 10/21/2024)
 - Abortion Services (effective 9/19/2024)
- **Meridian Medicaid Claims Billing Guide:** Find a **walkthrough for common billing-related tasks** that can be accomplished **within the Provider Portal** including claim corrections, claim adjustments, and appeals, **available on the bulletins page**.
- **Flu season** is here, and it's time for everyone to get **up to date on vaccinations**. With your patient's trust and their best interest at heart, it's up to you to **recommend they get their flu vaccine** as the best way to protect themselves and those around them.
- **Closing HEDIS Care Gaps:** Meridian Quality is checking in on your **progress closing care gaps**. Please **access the portal and review your Care Gaps Report** to make the necessary calls to complete preventive visits and tests **before 12/31/2024**.
- **PCP Referrals to PIHP:** When making a **referral to a PIHP**, primary healthcare **providers must communicate with the PIHP** to let them know they are **about to transfer the beneficiary**.
- **Michigan Clinical Consultation & Care (MC3)** offers **no-cost psychiatry support** to pediatric and perinatal PCPs in Michigan via same-day phone consults on diagnostic questions, safe medications, and appropriate psychotherapy. We want to make sure these resources are easily accessible for Meridian providers.
- **Access and Availability Audit:** At least annually, **Meridian evaluates the ease that enrollees have in obtaining health care services** from Meridian primary care, specialty care, and behavioral health providers. Please familiarize yourself with State requirements for access, which we have compiled on our bulletins page.
- **EHR Access for HEDIS Care Gap Closure:** Providing our highly trained staff access to your EHR system can **increase accuracy of submitted data and HEDIS scores**. For information regarding setting up access, and applicable HEDIS measures, please **reach out to mihedis@mhplan.com**.
- **Hepatitis C Virus Program:** The **recommended treatment for HCV is Mavyret**, which can be dispensed in eight-week supply. Providers who have prescriptive authority can prescribe Mavyret to their patients with a positive Hepatitis C diagnosis. **Prior authorization is not required for Medicaid**.
- **MMP My Meridian Rewards:** Encourage **your MeridianComplete (Medicare-Medicaid Plan) patients** to make **healthy choices** by completing preventive or chronic disease services **for a chance to earn gift cards through the My Meridian Rewards program**.
- **Medicare-Medicaid Plan (MMP) Dedicated Care Management:** All MMP members have a **dedicated care manager** who is a registered nurse or licensed social worker **assigned to support them with their health care needs**, navigating the health care system, and assisting with resources for SDoH needs.