

Monthly Provider Update

January 2025

Go Paperless! Get the Monthly Provider Update by Email

Providers can now sign up to receive monthly updates via email by filling out [the form on our Bulletins page](#).



Did you miss an update? You can locate Monthly Provider Updates from previous months and applicable supplemental bulletins in the **archive section of the Bulletins page**, or see full details of any ongoing reminders on the **Ongoing Reminders page**.

Please be sure to regularly check the **Bulletins page** on [mimeridian.com](#) for important **Medicaid and Medicare-Medicaid Plan (MMP)** provider updates. Policy changes, fee schedule updates, and urgent notices are posted throughout the month.

Upcoming Webinars and Events

Monthly Provider Webinars:

- Wednesday, February 5, 9 – 10 am EST
- Wednesday, March 5, 9-10 am EST

Bi-Weekly Provider Orientation Webinars:

- Thursday, February 6, 8 am EST
- Thursday, February 20, 12 pm EST

Additional details and links to 2025 webinars are available on our [bulletins page](#)

Market-Wide Updates

Cervical Cancer Awareness Month

January is Cervical Cancer Awareness Month, and we'd like to remind all providers to review their patient lists and identify those due for a cervical cancer screening. Consider adjusting appointment durations from 20 minutes to 30 minutes for these patients to provide education on the importance of early detection and screening. Your efforts can help raise awareness and ensure patients receive the care they need.

CAHPS Season Reminder

We all play an important role in impacting our members' experience and members have the opportunity to share their experiences in the Consumer Assessment of Healthcare Providers and Systems (CAHPS) survey. CAHPS fielding takes place from February-June annually and the interactions you have with your patients makes an impact. Some best practices to impact patients' experience include offering same day appointments, listening carefully and making eye contact when communicating, encouraging flu vaccines if recommended, keeping patients informed on wait times, and assisting patients with specialist scheduling.

Learning More About KED/CKD

The National Kidney Foundation is promoting an eGFR Calculator App designed to assist in estimating kidney function using five different eGFR calculators. This app also includes a user-friendly reference list and additional resources to help clinicians identify risk factors, evaluate for CKD, and manage its progression using evidence-based strategies from the KDOQI guidelines. Check out <https://www.kidney.org/apps> for more on the eGFR calculator.

Social Determinants of Health (SDoH) Month

January is SDoH month in Michigan! Meridian is dedicated to reducing SDoH barriers with our members, and also recognizes this is a collaborative effort across the patient's care team. We are focused on expanding our current SDoH efforts to collaborate with our providers to more effectively screen for and address SDoH needs. If you're interested in collaborating on SDoH efforts, contact your Quality Practice Advisor.

MC3 Webinar Series 2025

We are pleased to announce that MC3 Perinatal Wellness & Mental Health Series have been scheduled. You can find up-to-date information and registration forms on the MC3 website, which is linked on our bulletins page, along with a link to sign up for updates directly from MC3.

Barrier Removal Fund (BRF)

The Barrier Removal Fund program is a partnership between Centene and the National Council of Independent Living (NCIL). This partnership is committed to providing equal access to quality health care and services that are physically and programmatically accessible for our members with disabilities and their companions by increasing the percentage of Centene providers that meet minimum federal and state disability access standards. Please see our bulletins page for details on eligibility requirements to apply for the Barrier Removal Fund grant funding for Michigan.

Meridian (Michigan Medicaid) Updates

Michigan Medicaid Common Formulary Update

GLP1 Agonist and DPP4 Inhibitor Combination Therapy

Effective 02/01/2025, the State of Michigan Medicaid Common Formulary Prior Authorization Criteria prohibits the use of duplicate therapy between glucagon-like peptide-1 (GLP-1) agonist agents for diabetes or for obesity management in combination with Dipeptidyl peptidase-4 (DPP-4) inhibitor containing agents. The State of Michigan Medicaid Program has updated their clinical prior authorization criteria which all Michigan Medicaid Managed Care Plans follow. Please see our bulletins page for additional details and drug examples.

Foster Care Management Program 30 Day PCP Visit Requirement

Once Meridian is notified that a child has been enrolled in foster care, the child will be promptly registered into our Foster Care Management Program, ensuring access to a team of dedicated professionals who will assist in coordinating their care. These staff members will collaborate with provider office contacts to facilitate appointment scheduling. Please see our bulletins page for more details and a direct link to the applicable MDHHS policy.

Medicare Updates

(MeridianComplete MMP and Wellcare MA)

Wellcare and MeridianComplete 2025 Formulary Update Reminder

Certain drugs which were covered on the formulary in 2024 are being removed in the year 2025. Each of these removed drugs has a potential alternative. Please note that Wellcare and MeridianComplete have also communicated specific information to individual providers with member-level detail regarding removed drug changes for 2025.

In Case You Missed It

Additional details can be found on our [Ongoing Reminders Page](#)

- **Recent Prior Authorization, Billing, and Policy Updates:**
 - Electric Tumor Treating Fields Clinical Policy (Effective 1/17/2025)
 - Home Health Infusion (effective 11/22/2024)
 - Home Health Speech Therapy (effective 10/21/2024)
 - Unlisted Procedure Codes (effective 10/21/2024)
 - Non-Emergency Medical Transportation Prior Authorization (effective 10/1/2024)
- Effective January 1, 2025, Meridian will **no longer offer the Weight Watchers benefit**. Members interested in weight management can seek services through **Meridian's Lifestyle Management Program**.
- The **Medicaid Outpatient Prior Authorization Supplemental Form** is now available to be utilized when an authorization request involves **more than four procedure codes**.
- An **Ambetter FQHC Billing Requirements and Process Guide** is available on the [mimeridian.com](#) bulletins page and the Ambetter from Meridian website to **assist with FQHC billing requirements**.
- **Flu season** is here, and it's time for everyone to get **up to date on vaccinations**. With your patient's trust and their best interest at heart, it's up to you to **recommend they get their flu vaccine** as the best way to protect themselves and those around them.
- **EHR Access for HEDIS Care Gap Closure:** Providing our highly trained staff access to your EHR system can **increase accuracy of submitted data and HEDIS scores**. For information regarding setting up access, and applicable HEDIS measures, please **reach out to mihedis@mhplan.com**.
- **Hepatitis C Virus Program:** The **recommended treatment for HCV is Mavyret**, which can be dispensed in eight-week supply. Providers who have prescriptive authority can prescribe Mavyret to their patients with a positive Hepatitis C diagnosis. **Prior authorization is not required for Medicaid**.
- **Medicare-Medicaid Plan (MMP) Dedicated Care Management:** All MMP members have a **dedicated care manager** who is a registered nurse or licensed social worker **assigned to support them with their healthcare needs**, navigating the healthcare system, and assisting with resources for SDoH needs.